Maple Systems

Warranty &
Limitation of Liability

Warranty:

Hardware: Maple Systems warrants that new hardware Products furnished hereunder will be free from electrical and mechanical defects in materials and workmanship as follows:

Ninety (90) days from the date of shipment for parts and labor for the following products:
- HMC I/O Modules
- MLE expansion modules

One (1) year from the date of shipment for parts and labor for the following products:
- Basic HMI’s - B Series
- Industrial Panel PC’s - PC4XX, PC1XXX, PC23XX Series
- HMC terminals
- MLC’s
- Monitors - MON1XXX Series

Two (2) years from the date of shipment for parts and labor for the following products:
- Advanced HMI’s - L, P, TH, XL, and RMI Series:
- cMT’s
- OIT’s
- Industrial Panel PC’s - OMI, BPC Series
- Monitors – MON6XXX, cMT Series

Maple Systems does not warrant and will not be liable for any design, materials, construction criteria or goods furnished or specified by buyer (including that sourced from other manufacturers or vendors specified by buyer). Any warranty applicable to such buyer-specified items will be limited solely to the warranty, if any, extended by the original manufacturer or vendor directly or indirectly to buyer. Maple Systems does not warrant the compatibility of its products with the goods of other manufacturers or buyer’s application except to the extent expressly represented in Maple Systems published specifications or written quotation.

As Maple Systems is not responsible for, nor has control over, the setup, configuration, usage, or operation of the product, Maple Systems will not be liable for any resulting harm, injury, or damage (whether direct or indirect in nature). Those responsible for the use and application of this product accept all responsibility and liability, and must satisfy themselves that all essential steps have been taken to meet all performance and safety requirements, regulations, codes, standards, and applicable laws.

As any installation shall have its own specific requirements, regulations, or conditions, all pictures, graphs, samples, diagrams, examples, illustrations, and the like, are intended for the purpose of example only. Maple Systems is not responsible or liable for any harm, injury, or damage (whether direct or indirect in nature) that may occur from the use of this product.
Remedies under the above warranties will be limited, at Maple Systems option, to the replacement, repair, or issuance of a credit for the purchase price, of the Maple Systems products involved, and where applicable, only after the return of such products pursuant to Maple Systems instructions. The foregoing will be the exclusive remedies for any breach of warranty or breach of contract arising therefrom.

Warranty satisfaction is available only if (a) Maple Systems is provided prompt written notice of the warranty claim and (b) Maple Systems examination discloses that any alleged defect has not been caused by misuse; neglect; improper installation, operation, maintenance, repair not authorized by Maple Systems, alteration or modification by other than Maple Systems; accident; use on current or voltages other than specified specifically by Maple Systems, application or installation not in accordance with published instruction manuals or unusual deterioration or degradation of the Products or parts thereof due to physical environment or electrical or electromagnetic noise environment.

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